

From: publicaccess@sevenoaks.gov.uk
To: [Lorraine Neale](#)
Subject: Comments for Licensing Application 24/00761/REVIEW
Date: 29 February 2024 18:03:28

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 29/02/2024 6:03 PM from Miss Chloe Hughes.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Chloe Hughes
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	29/02/2024 6:03 PM Zoo Bar Maidstone is awesome. I go there every Saturday, and it always feels super safe. The people at the bar are really nice, and I never run into any issues. The security team is really good, making sure everything is safe and sound. Plus, I just love the vibe there - it's just great! Overall, Zoo Bar Maidstone is my go-to spot on Saturdays. It's a cool place where you can have a good time, and everything feels chill and safe.
	Kind Regards Chloe Hughes

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 29 February 2024 19:18
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 29/02/2024 7:18 PM from Miss Sophie Elmore.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Sophie Elmore
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	29/02/2024 7:18 PM I visit most Fridays, and the atmosphere is always safe in my opinion. The bar staff is exceptionally friendly, and I've never encountered any problems. The security team ensures a secure environment and is fantastic. Moreover, I adore the overall vibe - it's amazing! In summary, The Zoo Bar is my preferred Friday destination. It's a hip place to have a great time, providing a laid-back and secure experience - Sophie Elmore

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 29 February 2024 20:12
To: Lorraine Neale
Subject: [SUSPECT SPAM] Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 29/02/2024 8:11 PM from Mr Dave Calver.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Dave Calver
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	29/02/2024 8:11 PM Been coming to zoo for at least the last 12 years never had a problem with any of the staff all ways had a good night door staff always deal with any problems respectfully and properly. And 9/10 in doing so suffer some sort of abuse in the process. I think it's an absolute disgrace that they are being put through this ordeal

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 29 February 2024 20:23
To: Lorraine Neale
Subject: [SUSPECT SPAM] Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 29/02/2024 8:23 PM from Miss Lauren Davies.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Lauren Davies
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	29/02/2024 8:23 PM I go here quite regularly and it's always a nice feel good vibe. Me and my friends come here on a regular basis as we feel safe and comfortable and it's a popular venue. It would be a shame to see this venue close as it's a very well used club. They are friendly and approachable and always deal with things quickly if ever an issue happens.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 29 February 2024 20:26
To: Lorraine Neale
Subject: [SUSPECT SPAM] Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 29/02/2024 8:26 PM from Mr Bill Swift.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Bill Swift
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	29/02/2024 8:26 PM I've been going for 10 years never had problems staff and security are all friendly and deal with issues swiftly and reasonably!

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 01 March 2024 12:50
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/03/2024 12:49 PM from Mr Arnold Sharp.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Arnold Sharp
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	<p>01/03/2024 12:49 PM Zoo Nightclub Maidstone takes security seriously, ensuring a safe environment for its customers. The door staff exhibits professionalism, efficiently managing entry with strict protocols. They proactively identify and address issues, setting a safe and secure tone from the start.</p> <p>Management plays a vital role, swiftly coordinating with security to any incidents. Their proactive approach extends to collaboration with local authorities when needed, emphasizing the commitment to preventing crime.</p> <p>The security team is quick and precise in interventions and adept at conflict resolution. The venue's investment in surveillance technology enhances security, acting as both a deterrent and comprehensive monitoring.</p>

In summary, Zoo Nightclub's security measures stand out. Professional door staff, proactive management, and an efficient security team collectively contribute to a secure and enjoyable environment. Customers can enjoy the vibrant atmosphere, confident in Zoo Nightclub's commitment to their safety.

Regards
Arnold Sharp

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 01 March 2024 15:24
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/03/2024 3:23 PM from Mr Karl Wenham.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Karl Wenham
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	01/03/2024 3:23 PM On Behalf of Gems Maidstone - I feel that the Zoo Bar has been very supportive over the past 8 yrs as a venue that hosts 2 events per month for Adults with Disabilities The Management and staff have gone above and beyond to support in hosting Gems Club Nights with the vulnerable members of the Community .. enabling a safe and welcoming environment for all .. they have maintained a unique clubbing experience for adults with a moderate capacity - with a friendly and welcoming approach to customers .. I think this review is unjust in the economic climate and fear closing yet another high street venue will be detrimental to the ongoing services being cut by the council for adults with disabilities ..

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 02 March 2024 01:00
To: Lorraine Neale
Subject: [SUSPECT SPAM] Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/03/2024 1:00 AM from Mr David Cornwall.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr David Cornwall
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	02/03/2024 1:00 AM This is a great club. I've been visiting for over 20 years. The management and staff are professional and always happy to help. The door staff are the best in Maidstone. Regular guests are remembered and valued, which doesn't happen in other places. Any issues they have are dealt with quickly and professionally. Maidstone needs more places like this, others can learn a lot from their management and customer service

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 02 March 2024 22:54
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 02/03/2024 10:54 PM from Mr Jay Matthews.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Jay Matthews
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Prevention of Public Nuisance- Public Safety- Safety of Premises- Supporter of Licence Application/Holder
Comments:	02/03/2024 10:54 PM I have been going to zoo bar Maidstone for the last few years and the staff are always friendly and the security are always quick to respond to incidents. It is one of my preferred places to go as I have always feel safe and welcomed.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 03 March 2024 10:36
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 03/03/2024 10:35 AM from Mr Daniel Williams.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Daniel Williams
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	<p>03/03/2024 10:35 AM I object to the following licencing conditions being proposed on the following basis.</p> <p>Mr dyer has proactively sought to provide a safe and secure entertainment venue, all doorstaff are sia licenced and have received the training to perform the objectives outlined in the licensable activity as per premises licence they are provide with metal detectors and check scan pysical copies of government approved id refusing any person's without . Mr dyer has not hesitated to remove from his staff any doorman who has not followed the regulatory standards and fully Co operated with the licencing officers recommendations, often incurring significant cost and personal time. The premises zoo bar is opposite a wetherspoons, which at times sells alcohol at cut price costs, something Mr dyer will never do as this exasperates anti social activity. These patrons try to then gain entry into Mr dyers premises sometimes heavily intoxicated thus leading to entry denial and anger and aggression being directed towards staff</p>
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and doormen, all of which is handled respectfully and professionally by the doorstaff. In many statements problems have arose when public intoxicated try to access and are refused entry. Zoo bar staff report all incidents via the town link radio, another significant cost in providing safety. Many incidents written talk of doorstaff using force, whilst a last option in any case having weapons and in some cases direct attack one must draw conclusion to common law being used, each member of doorstaff are licenced personally therefore are ultimately responsible for their actions, not Mr dyer. I feel by imposing any limits whatsoever on opening/ closing times will only serve as a punitive punishment, moreover what should happen is licencing officers along with police work with Mr dyer and support him in making the zoo bar venue even safer.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 05 March 2024 11:51
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 05/03/2024 11:51 AM from Miss Emily Rose.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Emily Rose
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	05/03/2024 11:51 AM Me and my friends always go to Zoo Bar Maidstone and always feel safe. Staff are super friendly and always checking that me and my friends are safe and okay and that we can get home safe after a night out. Always the same faces respect them all x

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 05 March 2024 17:06
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 05/03/2024 5:05 PM from Miss Aimee Webb.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Aimee Webb
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	05/03/2024 5:05 PM Friendly staff, checking were all safe and having a good time and enjoy being social there

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 05 March 2024 20:18
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 05/03/2024 8:18 PM from Mr Kieran Empson.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Kieran Empson
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	05/03/2024 8:18 PM When I go to zoo the staff and management are friendly, the door staff and the bar staff are really friendly I feel safe due atmosphere and secure knowing any problem will be sorted out by the staff and the door staff so everyone stays safe and has a good time and fun

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 05 March 2024 20:19
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 05/03/2024 8:18 PM from Miss Megan Welfare.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Megan Welfare
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	05/03/2024 8:18 PM When I go to zoo the door staff are always friendly, the bar staff is always friendly always happy to serve you whatever drink you want and always up for a chat as well and the management are always doing there job making sure everything is okay and everyone is having a good time and I feel safe when I am in there due to the atmosphere amongst the staff and the door staff and if there was a problem I know I can speak to one of them and it will be resolved

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 06 March 2024 21:24
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 06/03/2024 9:23 PM from Miss Isabel Jenkins.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Isabel Jenkins
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	06/03/2024 9:23 PM I have had nothing but amazing experiences at this venue! The bar tenders have always been friendly and kind to me. The door staff in particular have been kind, easy to approach and always made me feel safe and looked out for. Whenever I have had a situation that I was uncomfortable in with another customer, I have always felt supported and looked after by door staff and management and they have always made a point to check on me several times afterwards to make sure I am ok. I think this bar should be allowed to stay open as it is one of the only venues I feel truly safe and comfortable to drink in.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 07 March 2024 10:53
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 07/03/2024 10:52 AM from Miss Rebecca Davis.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Rebecca Davis
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	07/03/2024 10:52 AM I have been a regular customer of The Zoo for years, I always found the door staff were quick to respond to issues and handled well. The management team have always been good with dealing with issues too. I have always felt safe there and have never had any issues. What I have seen though is lack of police presence in town, maybe more police presence would help with issues for every venue?

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 07 March 2024 13:44
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 07/03/2024 1:44 PM from Miss Lucy Speight.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Lucy Speight
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Public Safety- Safety of Premises- Supporter of Licence Application/Holder
Comments:	07/03/2024 1:44 PM I travel from [REDACTED] most weekends and only to come to zoo bar, I come here purely for the fact I feel safe there and as a young female I feel protected. The door security have always been friendly towards me and with whomever I attend the club with. It has been about a year now that I have been going to the club and not once have I had an issue and this is why I continue to go here and not anywhere else. The security are always attentive to any situation that occurs and will do all they can to keep everyone in the club safe. When leaving to go home there seems to be a lack of police about.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 07 March 2024 14:01
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 07/03/2024 2:00 PM from Mr Matthew Brooks.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Matthew Brooks
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Public Safety- Safety of Premises- Supporter of Licence Application/Holder
Comments:	<p>07/03/2024 2:00 PM I have [REDACTED] visited the venue for a number of years now. I have had no issues in this time and have had a pleasant and enjoyable time. Any issues I've have encountered have been around town elsewhere, and only door staff from other venues have been on hand to deal with it because there never seems to be any police around.</p> <p>The door staff at Zoo are professional and quick to respond and do a great job. Management are on the ball and it would be a loss to the town if the Zoo were to lose their hours or shut down when we have lost so many other venues and businesses already.</p>

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 07 March 2024 17:23
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 07/03/2024 5:23 PM from Mr AHMET SUNCU.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr AHMET SUNCU
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	07/03/2024 5:23 PM I have been a regular customer of the Zoo for many years. I object to this review on the following basis.

The doorstaff are professional and act quickly to deal with anything that arises before it escalates as best as they can in often difficult circumstances. Unfortunately there is a huge lack of police in the town centre at the weekends, for which businesses pay business rates for support. In the licensing act the police are required to support licensed venues with difficult individuals who do not leave the premises or the area. Sometimes there are no police at all. I feel venues are not supported properly and the lack of police doesn't help prevent crime and disorder in the town and streets. This review doesn't actually deal with the real issue of social decline and lack of policing. Management are excellent at their jobs managing a large number

of staff and customers. Both doorstaff and Management are welcoming and friendly and I feel safe to enjoy my night at the venue.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 07 March 2024 18:11
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 07/03/2024 6:11 PM from Miss Amie Freeman.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Amie Freeman
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Safety of Premises - Supporter of Licence Application/Holder
Comments:	07/03/2024 6:11 PM I would like to make this statement in support of Mr Christopher Dyer, and his holding of his late licence for the Zoo Bar. to my understanding this is being reviewed to cut the hours dramatically and excessively. I however disagree with this, management are very compassionate and understanding. I have been to the Zoo Bar on many occasions now and I have not seen any misconduct within the premisses that has not been handle with due care, and has also been dealt with quickly and professionally. Each professional within the building that has a care towards other citizens has always been thorough in keeping the area safe and secure and has taken correct measures to ensure any threat is taken away. I have also witnessed first hand that the staff have had to wait for hours for police assistance and even not turn up to attend the scene due to a dangerous weapon being seized/confiscated when someone has tried to enter the premises, therefore making the premises have less staff to attend any other potential danger that may

arise.

Mr Dyer is very respectful towards all people, staff including. he will help first hand with any issues that are present and make sure all is dealt with correctly and efficiently, he has a care to all people in his work place that enter and leave. The issues mentioned could happen in any premises at any time and often do. I have been to other premises in my time and have seen much much worse happen and not dealt with correctly, leaving people injured, scared and not wanting to go back. However, Zoo Bar is a dynamic place to be, very diverse and enjoyable with many people coming together, a place to feel safe that you are being looked after and treated well, when NO police are in town to support the venues. There is a chronic lack of policing.

Therefore I will object to any licence review for these reasons

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 08 March 2024 22:04
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 08/03/2024 10:04 PM from Mr Kieron Jenkins.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Kieron Jenkins
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- No Objection
Comments:	08/03/2024 10:04 PM I come into this club quite often and I am always greeted with a smile by all staff the music is always uplifting and helps bring out a smile on everyone's faces if there is ever a problem it is resolved very quickly and the doormen are very supportive with everything

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 08 March 2024 23:23
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 08/03/2024 11:23 PM from Miss Natasha Coulstock.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Natasha Coulstock
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	08/03/2024 11:23 PM Really good management, friendly staff and a very good night out

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 08 March 2024 23:24
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 08/03/2024 11:24 PM from Mr Cameron Jolly.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Cameron Jolly
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	08/03/2024 11:24 PM The staff here are excellent, kind and quick service, everyone is very friendly and the security are very good dealing with arguments

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 08 March 2024 23:25
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 08/03/2024 11:24 PM from Miss Kim Baldock.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Kim Baldock
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	08/03/2024 11:24 PM I feel like Zoo Bar should be allowed to continue being allowed to stay open until 4-5am and resume opening as a popular bar as it's a safe place to go to, there's great management and it's one of the best social places in Maidstone. I'm always served quickly by the bartenders and they're always happy and really interactive with the customers.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 08 March 2024 23:29
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 08/03/2024 11:29 PM from Mrs Leah Szak.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Leah Szak
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Public Safety - Supporter of Licence Application/Holder
Comments:	08/03/2024 11:29 PM Zoo is the best club in maidstone, very friendly bartenders, quick service and kind, security are very quick at managing arguments and get it done quick, all staff are very good at their job and i feel very safe here

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 09 March 2024 02:26
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 09/03/2024 2:26 AM from Miss Whitney Deuchar.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Whitney Deuchar
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	09/03/2024 2:26 AM [REDACTED] have worked in hospitality since I was 18. I have never felt more safe and had a more enjoyable experience then being at the zoo bar. I wouldn't choose anywhere else, Maidstone has become a rather intimidating place, the staff here are lovely, any issues (ie, loosing my phone or jacket) have been dealt with in a fast manor and I can't appreciate or thank the staff here anymore for creating a place that all people can go and enjoy their night without issues. I would be a very sad costumer to see this place go. The door staff are friendly and deal with things quickly.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 09 March 2024 11:51
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 09/03/2024 11:51 AM from Mr David Odunlami.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr David Odunlami
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Committer Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	09/03/2024 11:51 AM I have been attending this premises for a few years and it's one of the most efficiently run establishments. The safety and security is taken seriously in what is already a difficult industry to be in. The security team are always on hand and helpful to make sure that everyone in the premises had a good night and get home safely. The owner is very friendly and attentive to the needs of the customers. I have never experienced any negative atmosphere since I have been attending the premises.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 09 March 2024 20:52
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 09/03/2024 8:51 PM from Mrs Karen Smallwood.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Karen Smallwood
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:

Comments: 09/03/2024 8:51 PM [REDACTED] I am concerned that this review is unfair and out of context. I accompany my daughter to bi- monthly events at Zoo bar held for disabled adults. Gems is able to hold their events here supported by the staff and management of the venue. I cannot stress the importance of this venue allowing this sector of the community to enjoy a safe , inclusive and non discriminative social evening. It is so important that continuity, routine and familiarity of surroundings provide a framework for these individuals.
At a time when council cut backs and financial uncertainty is impacting so many of the services and groups attended by disabled adults , an evening at this venue is both constructive in encouraging independence and social interaction.
The possibility of restricting this venue from operating is far reaching into a sector of the community that could become socially isolated without it .

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 09 March 2024 22:42
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 09/03/2024 10:42 PM from Twenty Rivers.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Twenty Rivers
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	09/03/2024 10:42 PM I have been coming Zoo Bar for years, even since it's days of being Bar Chocolate. I visit Zoo Bar most weekends when I'm out. The atmosphere is welcoming, the bar and door staff are friendly and attentive. Importantly, the door staff seem to work well with dealing with situations to keep a good atmosphere. It's why I feel comfortable every time I visit and always have a good time.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 10 March 2024 11:57
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 10/03/2024 11:56 AM from Mr Robert Hunt.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Robert Hunt
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- No Objection
Comments:	10/03/2024 11:56 AM i have worked for chris at zoo bar for many years now as a dj and with over 40 years of experience in the night club industry can say they run the club very professionally i can say i seldom see any trouble and if there is a problem gets sorted minimum of fuss which is what you want. The night time industry is on its knees in the uk and needs support and help not negative sensationalised untruths spread by the media ect. I also help run a special needs event (gems) fortnightly and is of great benefit to those who attend that cant go to regular clubs which is so popular the mayor of maidstone gordon newton also pops in to show support. i can say after working in hundreds of clubs in my years in all the counties this is a safe club

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 10 March 2024 12:14
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 10/03/2024 12:13 PM from Mrs samantha Hunt.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs samantha Hunt
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- No Objection
Comments:	<p>10/03/2024 12:13 PM I would like to raise a huge concern as to why the licensing officer is choosing to single out a club that serves the community in many ways. I access this venue on numerous times and dates and can say nothing but how well run it is. There is little trouble and if there is it is dealt with immediately.</p> <p>It serves the vulnerable by offering fortnightly SEN discos which no other club in Maidstone does. This is run efficiently and really supports the vulnerable.</p> <p>I have a huge question as to why the licensing officer is so biased to one club when other venues have alot more trouble and disturbance.</p> <p>I am questioning the capability of the licensing officer and why he chooses to be biased.</p>

In this day and age it should not be down to one employee of the Council to pick and choose who he decides to bring down. I am questioning why he doesn't deal with other venues.

The council need to ensure that this person is operating fair and effectively in addressing all venues in Maidstone and not being biased. He needs to be transparent and fair.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 10 March 2024 17:34
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 10/03/2024 5:33 PM from Miss Alex Garnett.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Alex Garnett
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:

Comments: 10/03/2024 5:33 PM This venue is a great mixture of patrons and is very enjoyable I go most weekends and have a great time every time the staff are welcoming and friendly, for example my friend a couple of weekends ago had a seizure in the middle of their dance floor the staff were quick to respond and stayed with us until the paramedics arrived to ensure she was okay and I was alright handling said situation I can't thank the owner Chris and manager jack more than enough for their support in such a difficult situation and their doorman Scott as he did leave mine or my friends side until she was taken to the ambulance. The environment is amazing and I've never had a bad evening when attending any of their events

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 10 March 2024 22:06
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 10/03/2024 10:06 PM from Mr Rjay Garnety.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Rjay Garnety
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder

Comments: 10/03/2024 10:06 PM I am the headoorman of the muggleton inn JD Wetherspoons and I believe that this premises should not have their licence reviewed as their staff are welcoming and friendly towards any patrons they have, I can also state that their door staff are willing to assist myself and my team with any altercations we face on a weekend. I also believe that local law enforcement could do more to assist said premises in avoiding having the patrons removed from any premises in the area loitering in the streets and causing discomfort and altercations for anybody else that's also enjoying an evening in the town, and once they've been removed from the premis our power to move people along becomes limited because they're are then on public property and we can't stop them ourselves from remaining in the town whereas local law enforcement are able to move people along easier. I believe the venue itself is not an issue but the town and the fact that when people are removed from multiple venues that the local law enforcement could do more to support the night clubs and venues.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 13 March 2024 16:46
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/03/2024 4:46 PM from Mr Graham Wood.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Graham Wood
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- No Objection - Supporter of Licence Application/Holder
Comments:	13/03/2024 4:46 PM I would like to support the Applicant, Mr Christopher Dyer. He has professionally run the premises for numerous years and I am surprised that there should be any issues or concerns regarding his quality of management and the general way he runs this business and have always felt that it is a comfortable place to visit. In fact, it is probably one of the safest bars to frequent in Maidstone, particularly at night. In my opinion, the bar will only add to the vibrancy of the town, which is now much needed. I see no reason for the need for to review this Licence.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 13 March 2024 19:16
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/03/2024 7:16 PM from Mr Addam Mathews.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Addam Mathews
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	13/03/2024 7:16 PM Iv been going to zoo bar for 15 years. Never had any problems, always been looked after and have so many great memories with hopefully many more to come. This review is a massive shock to myself and so many others! And feel the review is without foundation after reading so many of these so called issues are happening away from the venue and not on the premises. What is the statute of limitation on someone's responsibility on this! Surely it's the front door!

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 13 March 2024 20:35
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/03/2024 8:35 PM from Mr Michael Macpherson.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Michael Macpherson
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Public Safety - Safety of Premises
Comments:	13/03/2024 8:35 PM Having visited the club due to a small break and meeting with friends i would like to say I had a great experience. During my visit I found all staff acted within a very professional manner, ranging from bar staff, security (door man) and management. This really allowed for the ability to provide a safe place for me and my friends to relax and have a great time. There was no issues/trouble whilst I was there and would highly recommend a visit. I will be returning in the near future due to a relative's birthday celebration ...

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 13 March 2024 21:29
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/03/2024 9:29 PM from Miss Charlotte Mccallam.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Charlotte Mccallam
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:

Comments: 13/03/2024 9:29 PM I have been going to zoo bar for around 5 years, I have never once felt unsafe there, some of the best nights I've had have been in zoo bar. All of the staff are very friendly and professional, the management take safety and customer experience very seriously. All of the door staff are very quick to deal with any issues professionally, always putting the safety of customers first. This is the only club in Maidstone I will go to as it is the only place I feel safe and protected at all times, I have been to many other clubs in town and never felt safe like I do in zoo, as a younger female this is very rare these days. However I feel there is a lack of police officers in town making the streets very unsafe.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 13 March 2024 22:09
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/03/2024 10:09 PM from Mr Jason Halle.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Jason Halle
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	13/03/2024 10:09 PM Dear All,

I would like to personally object the the review of Zoo Bar based in Maidstone especially for its contribution to allowing A disability club such as GEMS to use there facilitates for people like myself [REDACTED] on a regular disability nightclub basis twice a month.

The Zoo Bar club is a place I feel safe welcomed & valued by all there. & all their team & staff have made me feel welcome treated me well & supported Disability nightclubbing for many years.

The licence review would really effect over a 150 disabled people who attend regularly & enjoy it & it would damage there mental wellbeing & there social outlets in the community & it

would mean the disability event would have to close leaving many devastated & a lot more isolated.

I would personally miss seeing everyone & it would leave me feeling very sad & lost as it's a venue I value & what it's done & how it's accommodated us has been above & beyond to support the event overall.

Many thanks for reading

Jason Halle

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 14 March 2024 13:37
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 14/03/2024 1:37 PM from Mrs Jade Gold.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Jade Gold
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	14/03/2024 1:37 PM As a regular customer, I've always felt reassured by the diligent security measures in place at the nightclub. From vigilant door checks to attentive staff monitoring the premises, their commitment to safety is evident. Maintaining their premises license not only supports our vibrant nightlife but also ensures that security protocols remain robust, allowing us to enjoy our evenings knowing we're in capable hands. In addition to the nightclub's proactive security measures, it's worth noting the lack of police presence in the area. The nightclub's responsible management and security team effectively fill this gap, promptly addressing any incidents and maintaining a safe environment for people in the town. Keeping their premises license is crucial for sustaining this community-oriented approach, as it reinforces their commitment to ensuring the well-being of everyone who walks through their doors.
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Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 14 March 2024 20:33
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 14/03/2024 8:33 PM from Mrs Victoria Smith.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Victoria Smith
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- No Objection- Opening Hours- Prevention of Public Nuisance- Safety of Premises- Supporter of Licence Application/Holder
Comments:	14/03/2024 8:33 PM I would like to show my support to Zoo Bar Maidstone as not only a member of the public, but as a young female that frequents the establishment. Zoo has been an enjoyable social setting for myself and my friends on a Friday and Saturday night. As with most nightlife spots where alcohol is involved, there is always a small minority that can cause issues. I will comment that the door staff are always extremely quick to deal with anything and demonstrate care towards customers safety and wellbeing. I have repeatedly seen Zoo management at the forefront of the establishment where searches are made and the majority of door staff are. As a customer, it is very comforting to see that security and safety is of paramount importance to management.

I would like to add another observation that I have recently made regarding Maidstone's issue with public order crime. I have seen that many more people have been turned away from entry at Zoo recently. Since this, it is no coincidence to me that certain individuals have been forced to go elsewhere, and that these problems have followed with them. To name one of these instances, a brawl commenced just outside of Ovation Bar's entrance on Sunday 17th March 2024 in the early hours of the morning. I feel its strongly evident that Zoo bar and it's staff isn't the problem here, but a lack of policing in the area no doubt due to government budget cuts. I believe that if the town centre was better policed on Friday and Saturday nights, Maidstone would be a much safer town. I do not think it is fair to put so much weight on establishments (who have their hands tied by civil law) where the police should be far more present and able to deal with situations before they become out of hand. Deterrents should be implemented by police and the council to prevent members of the public, and door staff from being injured, harassed or threatened.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 02:12
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 2:12 AM from Mr Dion McVey.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Dion McVey
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- No Objection
Comments:	15/03/2024 2:12 AM I have been a customer of Zoo Bar for quite some time, spanning several years in fact. Throughout my frequent visits, I have consistently found the venue to maintain a high level of service and a welcoming atmosphere. While there have been occasional disturbances, particularly notable during times when police presence in the town is lacking, I have not encountered any extraordinary incidents. It is my observation that these occurrences are not indicative of inherent issues within the establishment but rather coincide with broader external factors.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 11:19
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 11:19 AM from Mr Stuart Vine.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Stuart Vine
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 11:19 AM I have been to Zoo Bar (formerly Bar Chocolate) loads of times in the last 8 years & I've never had any issues with over zealous door staff, in fact I've always felt very safe. In my experience the door staff deal with things well & the management are good. I do feel there has been distinct lack of police presence in the town centre after 1am. There are certainly less police on the ground (in general) most weekends than there were 5-6 years ago.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 12:15
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 12:15 PM from Mr Ekenedilichukwu Edenjoku.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Ekenedilichukwu Edenjoku
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 12:15 PM I have been going to the Zoo bar for a very long time now and I can say the management of this bar takes safety and customer experience seriously. The door staff are quick to deal with things and care about customers even though I feel there's a lack of police in town to calm things down from other venues. As a young male Zoo bar makes me feel safe, welcomed and cared for compared to other venues in town and I would recommend this place to anyone looking to relax and have a good night out in town.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 12:30
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 12:29 PM from Miss Quiana Wheatley.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Quiana Wheatley
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Public Safety
Comments:	15/03/2024 12:29 PM Zoo is a very safe and secure place, any issues are resolved swiftly and safely by door men. As a regular at zoo I have never felt unsafe or uncomfortable in zoo as there is always door men in and around the building at all times. I feel that there are not enough police in Maidstone and I feel unsafe in other clubs hence being a regular at zoo. Being a young lady I feel most safe and cared for in zoo not only by staff but door men too. They honestly care about their customers and the well being of all. Zoo take safety and customer experience seriously and I have never questioned that.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 12:36
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 12:35 PM from Mrs Helen Osvalds.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Helen Osvalds
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 12:35 PM Feel completely safe in the Zoo bar and go on my own .Door staff and bar staff are totally professional and react quick and effectively if any problems occur.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 12:38
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 12:37 PM from Miss Tasneem Anwar.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Tasneem Anwar
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 12:37 PM I've been going to Zoo for many years now, and as a young female, I have always felt safe going there. The staff are always on point and super supportive and attentive to everyone's needs. I feel so safe going there compared to any other venue in town. The Zoo management take safety and customer experience seriously, the doorstaff are quick to deal with things and care about all of their customers. There has always been lack of police in town and the Zoo staff has always been able to handle each situation amazingly and have always respected their customers. It's one of the best venues which I always go to and recommend to all of my family and friends too as we all have so much fun there and have a brilliant night.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 12:57
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 12:57 PM from Mr Vasile Cira.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Vasile Cira
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 12:57 PM Zoo management take safety and costumer experience really serious, the door stuff are quick to deal whit things and care about our safety . And to be honest there is a lack off police in town .As a young male I feel myself safe there compared to other venues in town.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 13:12
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 1:12 PM from Mr Matthew James.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Matthew James
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 1:12 PM Hello, these is a family home to everyone and I always given a better welcome to these place with full hands.would love the council to not reduce the time till 12am bcus have never see any trouble or fight there. Thanks.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 16:25
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 4:25 PM from Miss Rebecca graham.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Rebecca graham
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	<p>15/03/2024 4:25 PM I believe this is a great establishment, IV always had fun at Zoo. I tend to go with my friend who is not the most mobile of people and often goes there in a wheel chair. Security has always greeted us wheeled her in and made sure she is comfortable before leaving her the manager has often made sure we are served at the bar or has even served us himself when he is not clearing up the place which you often see him doing, whenever we have had an issue the manager and or security has dealt with it immediately with no issues right down to a glasses being dropped and broken as soon as IV ever reported it the manager/staff members have come straight over to clear it up etc so we have always felt they place is well cared for in comparison to some of the other clubs and bars here..</p> <p>Bar staff are super nice and polite, security has always handled any problematic people fairly quickly from my experience I only have to say this guy is bothering me they give them a</p>

warning and if they have carried on they are taken out and explained why they have taken them out etc and I believe this is a good example of how it's sposed to be done I feel heard safe and looked after and as a woman I don't find this often in some of the other places IV been to do far here in Maidstone, I believe alot of safety issues in general in Maidstone could be sorted with more police as there is a lack of them in town most of the time

All in all I'd hate to see this place minimised or closed down it's my favourite place to go to here.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 17:57
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 5:57 PM from Mr Nick Osvalds.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Nick Osvalds
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- No Objection - Supporter of Licence Application/Holder
Comments:	15/03/2024 5:57 PM This nightclub has been in our Town for a longtime, the bouncers are professional, there is never any trouble. Ridiculous trying to impose closing at midnight. Our night life in Maidstone is dieing do not completely ruin it so there is nowhere to go.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 18:03
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 6:02 PM from Mr Gareth Evans.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Gareth Evans
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 6:02 PM My daughter goes to zoo bar most weekends with her friends. She started going to zoo bar when she was 18 and is now 20 years old and still goes there. As a father, you always feel cautious when your children go anywhere however, whenever my daughter goes to zoo bar I know she is in safe hands. She has never come home upset or frightened, she is always looked after and has a great night every time she goes there. There have been instances in the past where she has been to other venues and suffered being spiked or having awful experiences. When my daughter goes out she only goes to zoo bar now based on how she is treated. I have confidence in the door staff and management to protect my daughter at all times.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 18:24
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 6:24 PM from Mrs Tracy Evans.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Tracy Evans
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	15/03/2024 6:24 PM I have been to zoo on a number of occasions and as a lady in her 50's I was apprehensive to go yet I was pleasantly surprise by how welcoming the door staff were. I was quick to realise that this was a diverse venue with customers from all age ranges and ethnic backgrounds. I really enjoyed my time there, management were more than friendly and said if I needed anything then i should go to find them, I automatically felt protected and safe when I stepped through the door. The door staff checked up on us throughout the night to make sure we were okay and when leaving, they said goodbye and that they hoped to see us again. Since my first visit, I have been down a number of times due to the service I received when going there. I did not feel uncomfortable at all. The only thing I have noticed is the lack of police around town when I leave the venue, which is usually around 1/2 AM.
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Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 18:32
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 6:32 PM from Miss Gemma Colyer.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Gemma Colyer
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- No Objection
Comments:	15/03/2024 6:32 PM I do not support the application for the Zoo to close by midnight.

From my experiences, the Zoo always have plenty of security staff available to deal with any issues that arise. On the couple of occasions I have been present when they have needed to intervene, I have witnessed professional and fair treatment of customers.

I would also like to point out that I have seen the management and security go above and beyond to ensure their customer's safety and wellbeing when required - more often than I have seen them need to break up any fights etc. It is an unfortunate truth that you only ever hear the negative things reported and never the good things!!

In summary, this is a venue I enjoy visiting and feel safe in doing so; which is more than can be said for some other local establishments!

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 18:58
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 6:58 PM from Mr Joshua Freeman.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Joshua Freeman
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Safety of Premises
Comments:	15/03/2024 6:58 PM I have been going to zoo bar for about 10 years now and still go there now that I have just turned 30 years old. I have made some of my best memories in zoo bar and it will always be my first choice when going on a night out. The door staff have always been attentive to every little situation that occurs even outside of the venue, you will see them at the bottom of the high street attending to a problem to make sure everyone is safe. It is without a doubt the club that I feel the most safe in when I go out in Maidstone. I have been a witness to trouble in other venues that resulted me in never returning. Zoo bar is the best social environment where I can comfortably go for my whole evening.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 19:05
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 7:05 PM from Miss Hayley Wright.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Hayley Wright
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	15/03/2024 7:05 PM I have been going to zoo consistently for a few years now and I have never experienced any untoward or dangerous incidents personally, any incidents from members of the public have either been dealt with correctly or have occurred outside of the nightclub where there always seems to be a lack of police and authority around. As a female, I have always felt safe when going to the club and have always had my best nights there and this has resulted in zoo being the only nightclub that I go to in Maidstone. Staff, door staff and management have always treated me with respect and would always check up on me throughout my evening to make sure I am safe and having a good time. I never feel uneasy when I am in the venue as I know I am in safe hands.
-----------	---

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 19:10
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 7:09 PM from Miss Catalina Barbu.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Catalina Barbu
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 7:09 PM I noticed the Zoo management take safety and customer experience seriously. It's the place I identify with, where I feel at ease without being judged, as a young woman in the zoo, I feel safe. It's the place that offers me what I need when it comes to entertainment, I mean quality music and affordable prices. Door staff take care of problems quickly. In my own opinion, certain inconveniences could be avoided by the presence of more policemen in the city. Please take into account that incidents often happen in other places as well. I strongly support that this place should receive the license to be open until the morning.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 19:21
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 7:20 PM from Mr Jacob Pocklington.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Jacob Pocklington
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 7:20 PM I travel [REDACTED] on my weekends purely to go to zoo bar. I have had my best nights out here and have met some of my closest friends. Zoo is the safest venue I have been to in Maidstone without a doubt. I am happy to travel there on my weekends as I actually look forward to it. The lack of police I see around the venue when they need support is appalling and the door staff are constantly going above and beyond to keep everyone in and around the venue safe. It is not impossible to understand that cutting the hours to midnight is likely to make the business financially unviable. We have already lost a large number of pubs, clubs and bars over the years and restricting the hours until midnight will result in another loss.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 15 March 2024 23:44
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/03/2024 11:44 PM from Miss Catherine Drury.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Catherine Drury
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	15/03/2024 11:44 PM I have gone to zoo for the last two years, there is nothing but a family environment there where all staff members look after you on a night out. There has been times I have lost my keys or phone and they have helped me look for it with no fuss. I don't believe they should have anything done to them, the music is great and the bar staff are so good at their jobs.

I have also met the management team a few times as well, they are always smiling and welcoming to you when you are in there. When there has been a situation, the door staff handle the situations as well as they can. They take the time to talk to everyone and find a mutual solution for everyone so that everyone can still enjoy their nights as interrupted as possible. And if you have been affected by anything they always check in on you and make sure you have all you need such as water or a place to go.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 11:24
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 11:24 AM from Mr Mark Iyiola.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Mark Iyiola
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	16/03/2024 11:24 AM I have been coming for years. Friendly atmosphere, staff do a good job especially doorstaff. Everyone one is professional in their job.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 12:29
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 12:29 PM from Mr Bahadir Kaya.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Bahadir Kaya
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	
Comments:	<p>16/03/2024 12:29 PM Being a Maidstone resident for over 7 years and spending many nights out in town, I oppose this licence application.</p> <p>I have seen many occurrences of fights and bad behaviour in many clubs in town and the Zoo bar staff are one of the best at de-escalating these situations.</p> <p>Rather than the council and Kent police giving support to these establishments, there have been a reduced number of police on the streets of Maidstone which has led to an increase in antisocial behaviour and crimes.</p> <p>Instead of killing the night club scene which was one of the leading in the country up until a</p>

few years ago, with reduced hours, these places which provide entertainment and hundreds of jobs need to be backed properly by an increase in policing during weekend nights.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 12:42
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 12:41 PM from Mr Ismail Acar.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Ismail Acar
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:

Comments: 16/03/2024 12:41 PM I object this licence application.

The Zoo bar in Maidstone is one of the best nightclubs in town and I have been a regular customer for many years.

The staff are always great and the door staff and security take their jobs very seriously when instances arise.

There is lately a lack of policing in town during weekends which leads to more fights and less control. The nightclubs are not to blame and need more support from the police.

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 19:42
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 7:42 PM from Mr Daniel Harvey.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Daniel Harvey
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	16/03/2024 7:42 PM I have been coming into Zoo Bar for many years. Have always felt safe, and the door staff are polite. In my opinion, it's a run well establishment.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 20:02
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 8:02 PM from Mr Matt Childs.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Matt Childs
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Fitness of Licence Applicant- No Objection- Opening Hours- Public Safety
Comments:	16/03/2024 8:02 PM As a member of the public of Maidstone I think reducing this venues opening hours would be effectively be closing it as night time economy has been hit so hard during recent times. We need to be having more people come to Maidstone. I have personally witnessed the staff at this venue take care of the pubic and patrons of the Venue above and beyond what should be expected. I also believe a better police presence in Maidstone would make people feel safer as this is also something I have personally had to deal with, lack of police support and a police presence has been an issue for Maidstone for such a long time and it feels like the reduced hours of this venue is not a benefit to the public as many many patrons enjoy going there but is it a side objective?

The other factor is the staff in the venue I don't no how many staff they employ but reduced hours or closing the venue would put people out of work and during a time when COVID hit the entertainment venues very hard and now to cut the hours the staff would suffer greatly and potentially you may be making people homeless of putting them under immense stress and financial pressure. Also the venue owner I am sure would not be able to financially support a venue on reduced hours I don't think that would be feasible. Maidstone is a shadow of it's former self and it's about time councils start working with venues and shops not working against them as every other shop it shut many of the former night life has closed and never re opened do not let this venue be another derelict run down building !!!!!

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 22:47
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 10:46 PM from Mr John English.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr John English
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	16/03/2024 10:46 PM Been going to zoo for many years, worked in the industry for a long time, all the staff, managers and door team are professional and approachable, the door staff are swift to deal with any issues professionally and efficiently, always a good atmosphere, one of the only places in town is feel safest on a night out

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 22:57
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 10:57 PM from Miss Ana Garbur.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Ana Garbur
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	16/03/2024 10:57 PM Been coming to zoo since I turned 18, it's my favourite place to go and the one club in Maidstone I feel protected as a young female. The management and door team have always been attentive with any issues and have always handled any problems in a respectful and professional manner.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 22:58
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 10:58 PM from Natalia Tester.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Natalia Tester
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type: Member of the Public

Stance:	Customer objects to the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
----------------------	---

Comments:	16/03/2024 10:58 PM I visit the Zoo frequently and I have done for years and always have a good time in there. The bar & door staff members are nice and very welcoming. Great service and atmosphere.
-----------	--

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 16 March 2024 23:16
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/03/2024 11:15 PM from Ms Diana Hayles.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Ms Diana Hayles
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	16/03/2024 11:15 PM I haven't been going to Zoo bar for more than 3 years and I must say it's an excellent club. The security are first class, as a lone female I've always felt safe in this venue, the bar staff so friendly and the music is excellent with a good selection. The management are always walking around which is quite nice. It's a real nice sense of community in here. Totally recommend for birthday.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 18 March 2024 18:09
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/03/2024 6:09 PM from Mr Reshi Vadhia.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Reshi Vadhia
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	18/03/2024 6:09 PM I have visited zoo bar in Maidstone on a number of occasions and have always found the Management, door staff and all other members of staff to be professional, and they always look to take safety and customer experience seriously! If there every has been any issues then the door staff have always contained the issues safely and professionally, in my opinion the town could to with more police officers to help with the night times issues/nuisance members of the public rather then just leaving it to door staff!

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 18 March 2024 18:17
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/03/2024 6:16 PM from Ms Alice TABINGWA.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Ms Alice TABINGWA
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	18/03/2024 6:16 PM Having been a support worker for many years with adults with learning disabilities. I fully support Zoo bar as they hold two sessions a month for adults with learning disabilities in Maidstone , the session known as Gems has been running very successful over the years and feel if it were to have any issues with it's current license , the adults are the ones to suffer yet again - there are so many council cuts currently going on to this sector , I personally feel this club has done a lot for the community and provides a regular routine for the individuals that go to the club , the doorman is very polite and shows empathy to the customers that attend , And the bar staff are always friendly and joyful . They do an awesome job to be fair and without suck a club will just be more upset for the ever decreasing night life in town .

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 21 March 2024 11:58
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 11:58 AM from Mr Oscar Wady.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Oscar Wady
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment:	- Supporter of Licence Application/Holder
----------------------	---

Comments:	<p>21/03/2024 11:58 AM After being around The Zoo for the last 2 years I feel that within Maidstone this has been one of the safest club environments that I can be in. The Management have been on top of all cases and incidents. However in all the time that I have spent at the venue I have never encountered any issues!</p> <p>Maidstone town is most definitely not the safest place to be but I can assure you that The Zoo do all they can to prevent any issues from occurring. and in the low chance that anything does unfortunately happen, The management have been the quickest to respond and resolve it. The door staff have always been A class and have never let their guard down. They stop most possible threats from even becoming a threat at the venue.</p> <p>I believe that The Zoo is a safe environment to be in and that they do everything within there power to prevent any issues from happening and have many measures in place to keep crime down to a minimum.</p>
-----------	--

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 21 March 2024 12:45
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 12:45 PM from Mr Robert Batten.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Robert Batten
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	21/03/2024 12:45 PM I've been coming to zoo bar in maidstone most weekends for the past couple of years and have never had any trouble in there myself. Like clubs there will be people who do cause trouble but when this has happened it is dealt with straight away and professionally. Can not fault zoo bar in anyway with out a doubt the best club to go to in maidstone. It would be a real shame if zoo was to close earlier than it already has with the recent shorter opening hours or worse close all together When thing have kicked off in the past even at other venues the zoo security are always there to help the other venues but it doesn't seem to have the help returned and with a lack off police around or lack of police presence when they are needed it awful considering they are around the corner they either do not turn up when needed or turn up well after the situation has been resolved by yet again the zoo staff

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 21 March 2024 12:50
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

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Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 12:50 PM from Mr Jake Smith.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Jake Smith
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	
Comments:	21/03/2024 12:50 PM Chris runs a good venue in which I have attended. The management is good and deals with situations involving drunk and antisocial behaviour effectively and well.

Kind regards

Lorraine Neale

From: publicaccess@sevenoaks.gov.uk
Sent: 21 March 2024 13:36
To: Lorraine Neale
Subject: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 1:35 PM from Mr Kieran Gray.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Kieran Gray
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	<p>21/03/2024 1:35 PM I have visited Zoo bar on multiple occasions and can whole heartedly say it is a well run venue. They have ample door staff who are polite and effective when needed. With the owner and manager making effective use of the kent police force when required, which is what the force is commissioned to do.</p> <p>Believe me, if the venue was poorly run, I would be supporting the removal of its licence, however this is not the case.</p>

Kind regards

Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 09:28
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

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From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Thursday, March 21, 2024 5:56 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 5:56 PM from Mr Jason Atkins.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

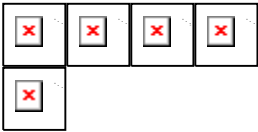
Name:	Mr Jason Atkins
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Observations only
Comments:	21/03/2024 5:56 PM This is a well run establishment. Visable management make us customers feel welcome and safe. The security are friendly and welcoming yet are able to handle issues promptly and effectively

This premises and the management can't be blamed for the issues that exist in society. It is clear they provide a fantastic service for 99.9% of the community

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 09:46
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

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From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Thursday, March 21, 2024 6:47 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 6:46 PM from Mr Oliver Wilmot.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Oliver Wilmot
-------	------------------

Email:	[REDACTED]
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Address:	[REDACTED]
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Comments Details

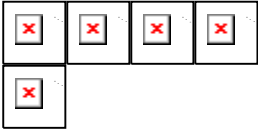
Commenter Type:	Member of the Public
-----------------	----------------------

Stance:	Customer objects to the Licensing Application
---------	---

Reasons for comment:	- Supporter of Licence Application/Holder
----------------------	---

Comments:	21/03/2024 6:46 PM This is a great venue with good management that provides a safe and enjoyable environment for young people. They have always dealt with poor behaviour very well
-----------	---

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 09:47
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Thursday, March 21, 2024 7:28 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 7:27 PM from Miss Isabella Evans.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Isabella Evans
-------	---------------------

Email:	[REDACTED]
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Address:	[REDACTED]
----------	------------

Comments Details

Commenter Type:	Member of the Public
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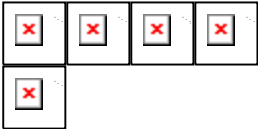
Stance:	Customer objects to the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	21/03/2024 7:27 PM I have been going to zoo bar since I was 18 years old and as a young female going to a club it can be very daunting as I have been to other clubs in town and had an awful experience. I didn't go out for a while due to this and the first time I did go back out was to zoo bar. The moment I stepped through the door the staff were friendly and the door
-----------	---

staff were amazing as well. I was made to feel welcome and safe the whole time. I knew that if I ever felt uncomfortable in a situation then I could go to the staff and they would help immediately. Since going here I now spend my Friday and Saturday nights at zoo bar. I can go to the club by myself without any friends and know that I can see several people that I can spend my time with. To be able to go to a club as a lone female was something I never imagined I could do. It has become more of a social environment for me. Since my time of going to zoo bar it has become very apparent that there seems to be no police in town to support venues at early hours of the morning and even in some instances they are not there to help before midnight. This leaves the venue dealing with the issues alone and they have always dealt with any situations I have seen accordingly.

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 09:47
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Thursday, March 21, 2024 8:24 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/03/2024 8:24 PM from Mr Diwi Banakeng.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

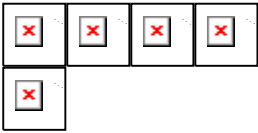
Customer Details

Name:	Mr Diwi Banakeng
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	21/03/2024 8:24 PM Zoo bar is the place to be on the weekends if you want to chill, have a dance and a few drinks with friends and family members. The whole team is awesome and the security always make your time at zoo safe and welcoming.

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 13:25
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Friday, March 22, 2024 1:19 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 1:19 PM from Mr robert bearup.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr robert bearup
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

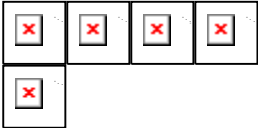
Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 1:19 PM After reading the substantial document covering Zoo bar, I must make a comment in support of the licence holder. As a person who regularly goes out within maidstone's night life I have witnessed many

incidents all over town in many different premises. When I have been at Zoo bar both the door staff and management have dealt with any issues swiftly and without any issues or support from police.

On top of the above statement I've always seen the easy approach the door staff have along with their willingness to help people and build strong relationships with the regulars that attend zoo.

I have also viewed in person zoo bar refusing many people entry only to then find out that the very same people refused from Zoo that evening were at ovation (previously strawberry moons) where there was a near 30 man brawl outside in the early hours. The real issue is lack of support, a finger pointing blame culture within the council and the local police all while neither support these businesses which provide jobs and revenue in the town centre. It's a cultural and lack of support issue which falls onto Maidstone town centre to address rather than sweep under the carpet, blame the venues and shut them down. For a healthy town to be successful we need a day time, early evening and a late evening offering.

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 14:40
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Friday, March 22, 2024 2:32 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 2:32 PM from Miss Jenny Kidd.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Jenny Kidd
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Email:	[REDACTED]
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Address:	[REDACTED]
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Comments Details

Commenter Type:	Member of the Public
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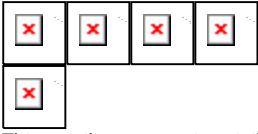
Stance:	Customer objects to the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	22/03/2024 2:32 PM I always feel safe when I am in zoo bar and I am always treated with respect whenever I go there. The staff are lovely and door staff have always been attentive to any situation that occurs. Compared to other venues in Maidstone any incidents that happen seem to happen outside of the club and not actually in the venue. Having read the papers and considering they want to reduce the hours until midnight, how are other venues not having their hours reduced? considering there have been serious injuries where people have been
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stabbed or cut with a weapon at other venues. Also issues can occur at any time day or night. There was a serious incident at a venue recently in Maidstone at 5pm!! which was posted on KM online and Kent police social media.

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 15:42
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

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From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Friday, March 22, 2024 3:13 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 3:13 PM from Mr George Harrison.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr George Harrison
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Email:	[REDACTED]
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Address:	[REDACTED]
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Comments Details

Commenter Type:	Member of the Public
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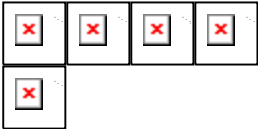
Stance:	Customer objects to the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	22/03/2024 3:13 PM I have been going to zoo for over 10 years as well as all other venues that have come and gone over the years in Maidstone. Maidstone's nightlife is a shadow of its former self. Socialising is an important part of life and the options available in Maidstone are now very limited compared to many years ago. I feel that in general venues have had to
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tighten their controls because of a degrading society and an increase of weapons within Maidstone., 5 years ago no venues were searching people for weapons, what has happened in the last 5 years? At the same time venues have virtually no legal power to deal with some situations that can occur. Is it a venues fault that people come back after leaving the area and cause further issues? How can anyone predict that this is going to occur? I have seen police move people on from a venue, only for police to leave the area and these members of public return shortly after. If the police can't move these people on affectively with their powers, how can a venue with no legal powers outside of their licensed premises deal with people like this? I noticed in the case that there are several references to similar situations which I feel is unjust to be used in this case.

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 22 March 2024 15:51
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

Importance: High

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From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Friday, March 22, 2024 3:39 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 3:39 PM from Mr Stanley Agabor.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Stanley Agabor
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Email:	[REDACTED]
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Address:	[REDACTED]
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Commenter Type:	Member of the Public
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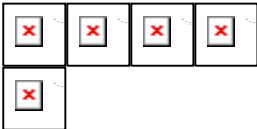
Stance:	Customer objects to the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	22/03/2024 3:39 PM I have worked in the late night industry in the past and I know first hand that the industry is under appreciated for the efforts and lengths that they go through to keep people safe. I also feel that the police (especially the licensing officers) don't really understand what the workers and the night time economy go through, even though the licensing officer is
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there governing it. Licensing officers very rarely have first hand experience working in such an operation and from my understanding James Williams has no such experience. I find it odd that this industry is dictated to by those who have no experience. Tell me another industry where that would work successfully? From my visits at zoo bar I have never seen management or door staff encouraging or letting bad behaviour continue. They often remove people who they feel will not comply with the house rules, surely therefore, promoting the licensing objectives. How can door staff or management predict peoples behaviours? How can they know what people have previously consumed or know what their real intent is? We all know that in order to gain access to a venue people must be on their best behaviour. I see the door staff talk to customers, ask for ID, search them, wand them and in general check their suitability for entry. What more can be reasonably asked from them?

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 25 March 2024 09:37
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

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FYI

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Friday, March 22, 2024 6:50 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 6:49 PM from Mr David Asher.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr David Asher
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Email:	[REDACTED]
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Address:	[REDACTED]
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Comments Details

Commenter Type:	Member of the Public
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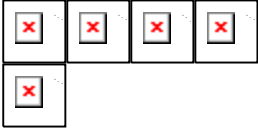
Stance:	Customer objects to the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	22/03/2024 6:49 PM As someone who frequents the nightclub, I've always felt reassured by their thorough security measures. They conduct diligent door checks and have attentive staff monitoring the premises, demonstrating their commitment to safety. Keeping their premises license not only supports our lively nightlife but also ensures that security remains strong, allowing us to enjoy our evenings knowing we're in capable hands. Additionally, it's worth
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noting the lack of police presence in the area. However, the nightclub's responsible management and security team effectively fill this gap, promptly addressing any incidents and maintaining a safe environment for the town's residents. It's crucial for them to keep their premises license to sustain this community-oriented approach, as it shows their dedication to ensuring the well-being of everyone who visits their establishment.

Kind regards



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Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 21:07
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 9:07 PM from Miss Charlotte Johnson.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Charlotte Johnson
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	
Comments:	22/03/2024 9:07 PM I have been a regular costumer at this place for many years now, I have always enjoyed my time out and always felt welcome, the staff and door staff are friendly adding the experience! I feel safe at this venue and how I've seen situations handled.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:05
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:05 PM from Miss Lottie Cole.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Lottie Cole
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:05 PM I've been going to Zoo since I was 18 and had nothing but an amazing experience! The staff are welcoming, the bouncers do their jobs correct and it's all round great club! Maidstone wouldn't be the same without Zoo bar!

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:12
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:11 PM from Mr Scott Welfare.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Scott Welfare
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:11 PM Been going to zoo bar for years now I've always been made to feel welcome management are always welcoming at the door door. Staff are always happy and willing to have a chat and a laugh with you. This is now the only club I will go to in Maidstone as I have seen problems with doorstep and management of venues around the town

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:18
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:17 PM from Miss Tia Bancey.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Tia Bancey
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:17 PM This is the best club I've ever been to I've never had any problems here and the drinks are made immaculate and the vibes are amazing!! could never choose any other club ever in life very good and multi cultured and everyone working here is amazing! Other venues in the town aren't as welcoming and don't deal with things as well but this club is always been kind and welcoming and the doormen and the promo staff also do impeccable service.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:21
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:20 PM from Ms Chiedza Kunyeda.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Ms Chiedza Kunyeda
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:20 PM I've been coming to the zoo bar for 4 years now and have always had the best experience here. The staff have always been so welcoming and extremely polite. I feel safe and secure here. The staff always ensure that if I or any other said person is drunk they'll always give them the best support eg. Making sure they get home (helping them book taxi's home) and providing a good level of care and support when needed.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:21
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:20 PM from Miss Kudzai Mukotekwa.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Kudzai Mukotekwa
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	22/03/2024 10:20 PM Zoo bar is such a good establishment, great music the people are lovely including staff. It's a nice environment where security do their best to ensure everyone is safe. This place is good for vibes, music and drinks would definitely recommend

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:21
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:20 PM from Miss Lily Liston.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Lily Liston
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:20 PM Been coming zoo for around 2 years it's the best club I've probably been too , it's an amazing atmosphere and the security are the best about always are on point. Always a great night when ur at the zoo always feel safe . If u don't come zoo ur missing out Love u zoo x

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:29
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:28 PM from Mr Alex Adesina.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Alex Adesina
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:28 PM The bar staff is amiable and the manager is good. Since I've been going here for years, the staff has always been welcoming and the security is always on hand to handle any problems that may arise.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:34
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:34 PM from Mr Cam Connolly.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Cam Connolly
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 10:34 PM Zoo has always been a place that I can express myself and feels safe for me. [REDACTED] and the staff here have always been very accepting of me and my identity. I always choose to go to zoo over other clubs because I feel like I can be myself and be understood. It is such a good vibe and I love it here. (Thank you zoo to being so open and understanding of everyone that walks in).

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 22:47
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 10:47 PM from Mr Andrej Lech.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Andrej Lech
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	<p>22/03/2024 10:47 PM As a member of the public and frequenting zoo bar most weekends, I have always seen the management and door staff deal and handle situations with a top level of professionalism.</p> <p>Majority of the issues surrounding violent crime in Maidstone Town centre is the lack of police presence within the town, one example is when zoo bar turned away a known trouble making group and went else where (ovation) there was a 30 man brawl outside ovation, so clearly the lack of police and the people in maidstone are the issues not the venues.</p> <p>I've seen on many weekends not one bit of trimble from zoo bar or this "aggressive heavy handed" door staff.</p>

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 23:10
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 11:09 PM from Miss Sarah lou Jones.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Sarah lou Jones
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	<p>22/03/2024 11:09 PM I have been going to zoo since turning 18. Zoo is a great place to go out and have fun. I feel safe there which is different to other clubs I go to. I know when I go here I'll be able to have fun safely with being hassled.</p> <p>Door staff are great and always check up on me and make sure everything is ok with me. most clubs don't have this personal feel. I have never seen or had any trouble at Zoo. door staff are good at turning people away and preventing issues occurring.</p>

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 22 March 2024 23:57
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 22/03/2024 11:56 PM from Miss emily fletcher.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss emily fletcher
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	22/03/2024 11:56 PM Been coming here for a while now, have always felt safe and had no problems. They are good with security and identification confirmation. The staff are all friendly and respectful.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 23 March 2024 01:27
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/03/2024 1:26 AM from Mr Michael Lam.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Michael Lam
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments neither objecting to or supporting the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	23/03/2024 1:26 AM I'm making this comment to support the licence holder. In many occasions we have shared the same door staffs and we have never found any of them to be aggressive in doing their duties as door supervisors. They have always handled their as professional. We are further concerned about the collapsing of the night economy businesses in Maidstone Town Centre. On our street 5 out of the 7 venues are now closed, they are Bank bar, Phoenix bar, Dragonfly bar, The Stag public house and Bar 6. Only KalaRed and the Bierkeller (pop world) remain open. We feel further closure of night venue will be very bad of our night economy. The day time economy is also suffering badly as many of the town centre retailers are closed or moved out of the town centre and the local are doing very little about it. In the town centre , we don't only paid a disproportionately high business rate but we also have to pay for Business Improvement District (BID) levy to top up on functions that should be part of the local council responsibility. We support the licensee to keep their licence.

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 23 March 2024 17:02
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/03/2024 5:02 PM from Mrs Erika Paltanaviciute.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Erika Paltanaviciute
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	23/03/2024 5:02 PM I have been visiting zoo for a while now. I note almost all of the issues listed are issues that are outside the venue and very few are within the premises itself. The business has a friendly atmosphere and a good doorteam. They are very good at dealing with the wide range of customers and in my experience they do their very best to keep customers safe. They engage with all their customers and spend time getting to know them. I have seen the doorman prevent issues from escalating and taking people out that show they may not follow the rules at times.

Unfortunately it's impossible to predict the future and how people will behave, and as in all cases in life it's always a very small minority that seem to spoil it for everyone. I have been to many other venues in maidstone and the zoo has the friendliest feel about it, but also a strict sense of control over those who attempt to cause trouble. Whenever I have been to zoo they do a thorough search even though I am a regular. They do their best in very difficult circumstances and I'm sure they are not properly supported, there were a few articles in the KM over the years about lack of policing and support, and that the

council intend to move the town away from having a full and vibrant Night time economy - is that what the people really want? is this review part of a preconceived idea and plan to close the Night time Economy?

I feel it's important to maintain a Night time economy for future generations, as I'm sure all those who are responsible for judging the outcome of this case have enjoyed nights out in their youth but perhaps they do not anymore in the same way.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 23 March 2024 23:05
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/03/2024 11:05 PM from Miss Kinga Urbanowska.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Kinga Urbanowska
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	23/03/2024 11:05 PM I have been coming here for the past 4 years and as a young female this is one of the clubs I feel most safe in. The management and staff are very attentive and professional, along with the security always being professional and doing their absolute best given the lack of support in town for venues from the police.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 23 March 2024 23:11
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/03/2024 11:11 PM from Miss Abbie Joslin.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Abbie Joslin
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	23/03/2024 11:11 PM I've Been coming to zoo for over a year and always felt safe and looked after by the door team and management. As I young female I feel it's important to feel safe when I'm out drinking and zoo is the one place I know any issues I have on my night out will be handled professionally with care. However over the last year or so I have seen situations occur all over town that could have been avoided had the police been around to support things. In my personal opinion I think police need to be around later into the night so they can support the clubs till the end of the night as you never seem to see police after 1ish.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 23 March 2024 23:22
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/03/2024 11:21 PM from Miss Alicia-Leigh Williams.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Alicia-Leigh Williams
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	23/03/2024 11:21 PM The staff at zoo bar are very friendly! They help anyone who's in trouble, the door staff are welcoming and do their jobs correct, zoo bar is one if not the best club in Maidstone. I always feel safe here and wouldn't go anywhere else

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 23 March 2024 23:47
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/03/2024 11:47 PM from Mrs Zane Ferrisa.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Zane Ferrisa
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	23/03/2024 11:47 PM Bar zoo is one of the best places to go to in Maidstone. Staff and security are always helpful. I've been going here for years and always feel protected. The security are always on top of making sure females are safe from any harm.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 00:27
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 12:26 AM from Miss Jemma Cornford.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Jemma Cornford
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 12:26 AM Door staff are fab, great bar tenders to your needs... security on point with searching and management really well handled when security were kicking out the people who created unnecessary commissions

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 00:35
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 12:34 AM from Miss Amelia Evans.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Amelia Evans
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 12:34 AM I have been to The Zoo bar in Maidstone every week, and everytime I have enjoyed my night thoroughly, I felt safe with doorman always friendly and available for any assistance needed. Drinks are well priced and there is a very friendly atmosphere throughout the night. I will definitely be going back there and would most probably choose The Zoo bar over any other club in town. Great mix of ages, people and overall I have had some brilliant nights there. Both bar staff and doorman give a fantastic service! 5 stars from me!

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 01:03
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 1:02 AM from Mr Charlie mark Batten.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Charlie mark Batten
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 1:02 AM I come to zoo all the time every weekend and everyone in there is always friendly and welcoming would recommend to anyone in the maidstone area never a bad night, door staff and bar staff all ways make me feel comfortable

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 17:49
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 5:48 PM from Miss Siana Barden.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Siana Barden
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 5:48 PM The first time I went to zoo it was for my birthday and I had the best experience! The staff are amazing to be around, the bouncers/door staff were welcoming and done their jobs very professionally. I go most weekends and it's an amazing bar/club to have

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 21:18
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 9:18 PM from Mrs Jamieleigh Phillips.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Jamieleigh Phillips
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 9:18 PM Every time I go to zoo bar I feel safe and protected by all the staff and door staff there. It is the place I choose to go to over any other place in Maidstone purely because of the fact I do feel safe when I am there and have never failed to have an amazing night there. Door staff are constantly aware of what is going on around them to make sure everyone in the club is protected. It has been nothing but a great experience when I go there. It seems unfair that this review is in place when you cannot predict how someone is going to behave? The venue does thorough searches to anybody who enters the club whether they are a regular customer or not and they always make sure that they are fit for purpose to come in and if they feel like they are not then they would be rejected at the door and turned away.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 21:20
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 9:19 PM from Mrs Katie Epsley.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Katie Epsley
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder

Comments: 24/03/2024 9:19 PM I have been going to Zoo for a while now and I'm surprised this review has been issued. We all know issues do occur in the night time economy, but they also occur at any other time for day such as the day time economy when the shops are open. You only have to look at the crime statistics online to see what types or crimes occur and where. There seems to be a large number of crimes located on Week Street, Bank street, Gabriel's Hill and none on Market Buildings where the venue is located? After shutting the clubs are the authorities going to start shutting down the shops next because of shop lifters? When I have been at Zoo the doormen do their jobs - rejecting idiots at the door and removing people. This is their job!! Violence in general seems to be on the increase only have to look in the papers and read the headlines. I haven't really seen any issues at Zoo, that's why I go there. I have seen far worse things happen on nights out elsewhere at other clubs.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 21:29
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 9:28 PM from Miss Avene Ahmad-Eldridge.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Avene Ahmad-Eldridge
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application

Reasons for comment: - Supporter of Licence Application/Holder

Comments: 24/03/2024 9:28 PM I spend every weekend in zoo bar with my friends purely because of the atmosphere there and I never fail to have the best night. There has never been a moment in the club where I feel uneasy or unsafe. The door staff are attentive to any issues that would occur inside or outside the venue. Based on the case I have read, most of the issues seem to be occurring outside of the venue and at that point shouldn't this be a police matter? The staff and door staff are only liable for issues inside the licensed premises and seem to be dealing with the issues outside the venue as well which to me, seems like they are outdoing their job role and going above and beyond to keep members of the public safe. As I am there every weekend, I notice that police are very rarely around the town early hours of the morning so how is the venue able to rely on them to help with any situations that could occur? This seems totally unfair. Zoo bar has got to be the safest place in Maidstone I have been and that's why I will only spend my weekends there.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 21:35
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 9:34 PM from Ms Shola Ajilore.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Ms Shola Ajilore
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 9:34 PM I love Zoo! I have been going for years. Chris is great, he has a real attention for detail and runs the club really well. He's approachable and runs a tight ship. I can't fault the doorteam. They work in let's face it rather awful circumstances and rather than getting the support they deserve they are now being attacked by the very people who fail at providing the support they should be providing. I'm sure running a club is a bit like being a sitting duck and no doubt a fairly desperate situation given failing economic and social climates. The case lacks a lot of evidence having read through it.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 21:47
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 9:47 PM from Mr Andres Cardozo.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Andres Cardozo
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 9:47 PM Zoo bar has been a club I have been going to for a few years now and is without a doubt the only place I enjoy going to in Maidstone. As a regular customer of zoo bar I can say that the place is run safely and efficiently. Of course doormen take people out, just like any other venue in the world. Maidstone isn't exactly the classy place it once was. Zoo bar has a real unique feel of being more of a social venue where the large majority of people know each other which is different for maidstone, I go to other venues and I don't feel valued or welcome. This is a big asset of Zoo bars and that comes from the Owner, management and door team who work there.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 21:59
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 9:58 PM from Mr Okezi Imara.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Okezi Imara
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 9:58 PM I've been consistently going to Zoo for years now and over the years I have seen how it works and Chris runs nothing but a safe and efficient club. The door staff he has are professional and ensure everyone is safe. It is such a welcoming environment for everyone that goes there. They take so many measures to ensure the environment in the club is safe for all guests. They check ID's thoroughly, they scan the ID's, they search everyone, they search bags and they ensure that anyone entering seems to be in a fit state. They manage the entry process excellently and they are courteous and efficient. When all these procedures are taking place, what more can they do? You quite literally cannot predict someone's future intentions. The door staff will remove people if they feel that they are a threat which is doing their job to keep every member of the public in the venue safe. It's a real shame they are not being recognised for all the hard work and efforts they do to keep everyone safe and how challenging their job really is.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 22:16
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 10:16 PM from Mr Michael Churchill.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Michael Churchill
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder

Comments: 24/03/2024 10:16 PM The door staff at Zoo Bar play a crucial role in preventing crime and disorder, and yet the training for such a role is pitifully limited, with the majority of the required skills being learnt on the job as situations arise, therefore its a big ask for someone who has limited experience to always get things right first time. The police training is far more in-depth and they also have weapons to use unlike the doormen. The door staff will always intervene when necessary to prevent conflicts in the club to keep people safe. The security measures that Zoo Bar have in place creates the secure and enjoyable atmosphere as best they can, and from my experience thats why the customers go there. It's a shame that the police are taking this stance rather than understanding that the door staff are subjected to abuse every shift due to a common lack of respect within the community for security staff. I mean we all see how idiots disrespect the police on the streets what chance do door staff have?

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 22:33
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 10:33 PM from Miss Wiktoria Pytlinska.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Wiktoria Pytlinska
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 10:33 PM Chris is a great manager. His job is not easy at all, dealing with hundreds of customers every night and also dealing with rejecting morons on the front door, operational issues during shift and managing a large team on bar and security.

Bad apples are always going to slip through because they aren't going to admit on the door they are idiots but if they do they are dealt with and the team are never over powered or can't get things under control.

I have seen people turn up to the venue outside with weapons and the doorstaff do not hesitate acting with bravery and selflessness to protect us customers. They should be given an award not being attacked by the authorities. It's almost shameful this case is being brought against them. I understand that Zoo doorstaff even helped a nearby competitor premises last year in the next alley along when one of the competitors customers attacked another customer in this other premises with a knife that had gotten through there security. This has never happened at Zoo and yet Zoo now has this review case against them? Has there been any

real effort to work with the venue or has the case been quietly built to trip them up. I think some real questions need to be asked here

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 23:33
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 11:32 PM from Mrs Rebecca Odunlami.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mrs Rebecca Odunlami
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	
Comments:	24/03/2024 11:32 PM I have been visiting this establishment for quite sometimes and as a female, I have always felt comfortable. The security staff were always nice and protective, my security has always been paramount to them and all the staff always make sure that either myself and friends felt safe.

Kind regards

Lorraine Neale

From: Planning Comments <planning.comments@sevenoaks.gov.uk>
Sent: 24 March 2024 23:36
To: Licensing
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 24/03/2024 11:36 PM from Miss Holly Edwards.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Miss Holly Edwards
Email:	[REDACTED]
Address:	[REDACTED]

Comments Details

Commenter Type:	Member of the Public
Stance:	Customer objects to the Licensing Application
Reasons for comment:	- Supporter of Licence Application/Holder
Comments:	24/03/2024 11:36 PM , I've always found comfort in their robust security measures. They conduct thorough door checks and employ vigilant staff, showcasing their dedication to safety. Maintaining their premises license not only supports our vibrant nightlife but also upholds strong security, allowing us to relax knowing we're in capable hands. Despite the absence of police presence, the nightclub's responsible management and security team effectively address any incidents, ensuring a safe environment for residents. It's vital for them to retain their premises license, as it underscores their commitment to community well-being and sustains their proactive approach to safety for all guests

Kind regards

Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 25 March 2024 09:53
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

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FYI

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Monday, March 25, 2024 9:50 AM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 25/03/2024 9:50 AM from Mr Jack Cummings.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Jack Cummings
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Email:	[REDACTED]
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Address:	[REDACTED]
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Comments Details

Commenter Type:	Member of the Public
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Stance:	Customer objects to the Licensing Application
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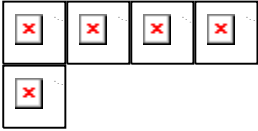
Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	25/03/2024 9:50 AM As someone who goes to the nightclub often, I've always felt safe because they have really good security measures. They check everyone who comes in and the staff are always watching out for anything unusual. This makes me feel confident that I'm safe when I'm there. It's important for them to keep their license because it shows they're serious about keeping us safe and making sure everything runs smoothly. They do a great job
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of handling any problems that come up, even without much police presence in the area. So, it's crucial for them to keep their license to continue providing a safe and fun place for us to hang out.

Kind Regards
Jack

Kind regards



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Lorraine Neale

From: Licensing <licencing@sevenoaks.gov.uk>
Sent: 25 March 2024 13:55
To: Licensing (MBC)
Subject: FW: Comments for Licensing Application 24/00761/REVIEW

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FYI

From: publicaccess@sevenoaks.gov.uk <publicaccess@sevenoaks.gov.uk>
Sent: Monday, March 25, 2024 1:49 PM
To: Licensing <licencing@sevenoaks.gov.uk>
Subject: Comments for Licensing Application 24/00761/REVIEW

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 25/03/2024 1:49 PM from Mr Gordon Newton.

Application Summary

Address:	10 - 11 Market Buildings Maidstone Kent ME14 1HP
Proposal:	Review of licence
Case Officer:	Lorraine Neale

[Click for further information](#)

Customer Details

Name:	Mr Gordon Newton
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Email:	[REDACTED]
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Address:	[REDACTED]
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Comments Details

Commenter Type:	Councillor
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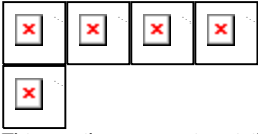
Stance:	Customer made comments in support of the Licensing Application
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Reasons for comment:	- Supporter of Licence Application/Holder
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Comments:	25/03/2024 1:49 PM As the Mayor of Maidstone, I am a supporter of the Zoo Club, that is located in the Market Buildings close to the Town Hall and the High Street. It caters for people with various disabilities twice a month, and together with their family support has provided a safe haven to allow them to express themselves. It provides a safe place that is well managed by caring staff throughout the evenings.
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I have personally attended the above events on several occasions. I fully support the events that take place within the building. I consider and trust that it will be allowed to continue as an asset to the community of Maidstone.

Kind regards



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